

Learning Enhancement Tools for Workshop Staff

Overview:

As always want to provide the best service - we are looking for an app that could give micro learnings on mechanics and general knowledge related to the workshop.

Current Challenges:

Some of our technicians are specialized in one particular area of the vehicle. We want to broaden their knowledge and help them enhance their skills by proposing micro training sessions on the core. The training will be mostly on basic technology sciences. Once this training is done, we will provide some content of how each and every mechanism works which needs to be repaired on our different models of vehicles.

The app, could also be used to enhance productivity by having a visibility on different learning performed by other technicians in the workshop. For example, it can be a dashboard that gives a visibility of learning activity of the different colleagues in the workshop.

Business Requirements:

The service has to be app based with a very strong UI/UX so that the technicians are able to quickly access the required information on field.